



D A M S T R A

Installing and  
Logging-in

Solo Mobile  
App

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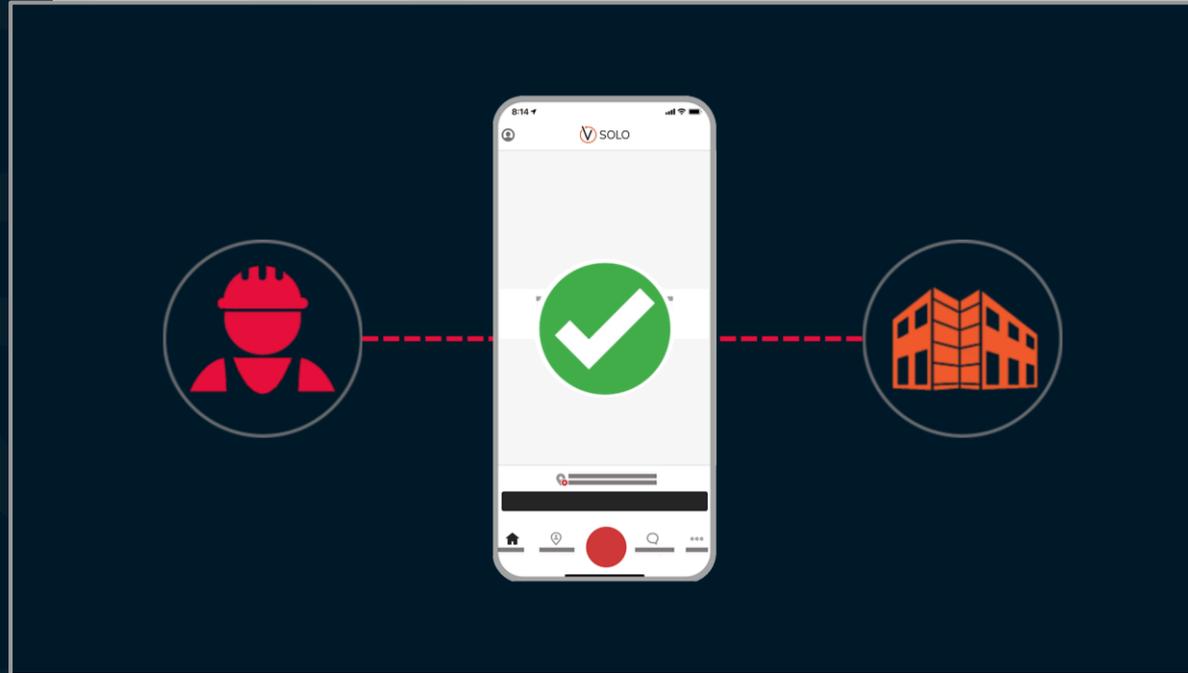
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# Solo Mobile – Install / Login Introduction

The Solo Mobile App allows you and your Organisation to stay in touch as you go about your daily tasks, so that you can remain safe and accounted for.

This guide shows how to download and install the app itself, and how to log in for the first time.



# Solo Mobile - Install / Login

## Installing the App

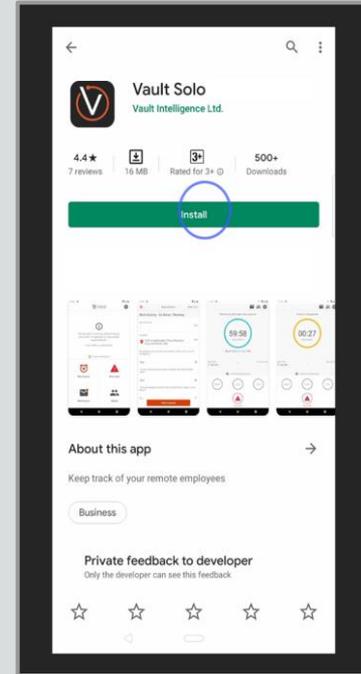
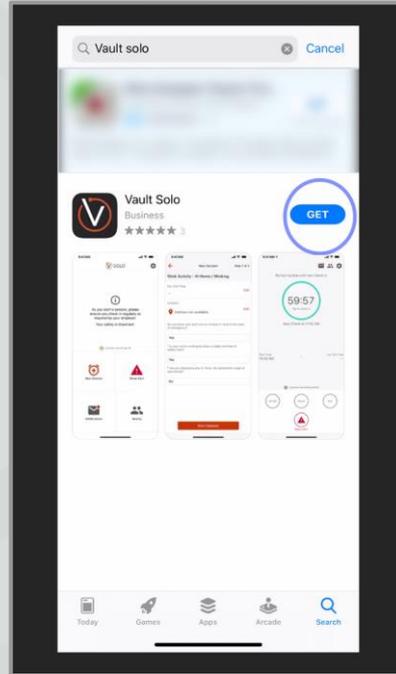
**Download** the Solo Mobile app for your device from the relevant store for your device.

For Apple (iOS) devices, **open** the *App Store* and **search** for *Vault Solo*

**Tap** *Get* and enter your Apple password. The app will install to your device

For Android devices, **open** the *Google Play Store* and **search** for *Vault Solo*

**Tap** *Install* and the app will install to your device.



Apple iOS (iPhone)

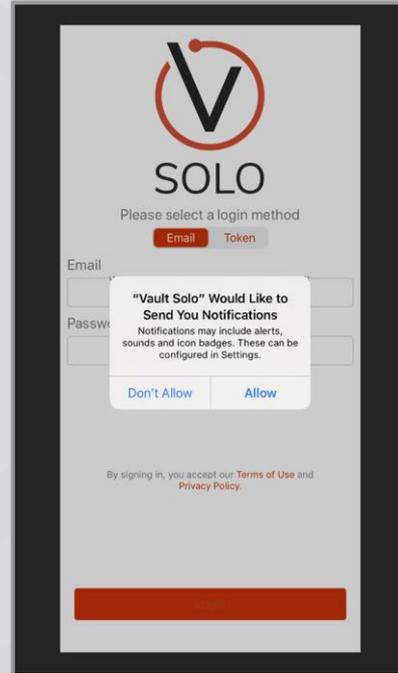
Android

# Solo Mobile - Install / Login Initial Launch

On launching the app for the first time, you'll be prompted to allow or agree to Solo's Data collection, use and sharing policy, as well as permit the app to send notifications, and access your location and physical activity information.

These prompts may differ depending on the version of iOS or Android you are running, but you should **allow** all of them in order to give Solo access to the data it needs to keep you safe and informed.

In particular, you'll need to ensure that Solo is always able to access your location.



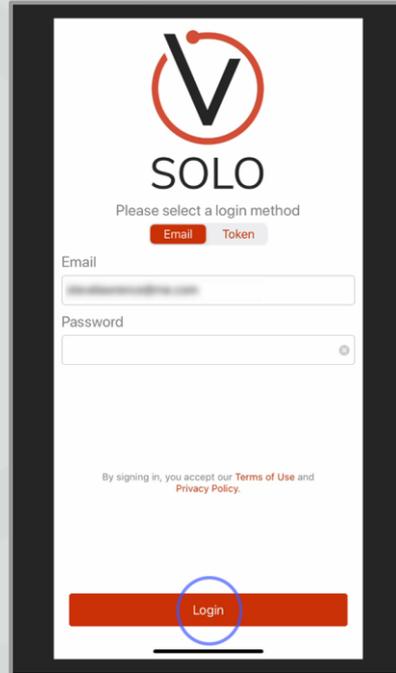
# Solo Mobile - Install / Login

## Login via Username

Logging in to Vault Solo requires either a username and password or a token. Your Systems Administrator will have supplied one of these to you. If not, contact them for assistance before continuing.

To use the username and password method, ensure that the login method highlighted is *Email*. If this is not highlighted, **tap** it to select.

**Enter** your *email address* and *password* via the device keyboard, then **tap** *Login*.



The screenshot shows the Solo Mobile login interface. At the top is the Vault Solo logo, a stylized 'V' inside a red circle. Below the logo is the word 'SOLO' in a bold, sans-serif font. Underneath 'SOLO' is the text 'Please select a login method'. There are two buttons: 'Email' in orange and 'Token' in grey. Below these buttons are two input fields: 'Email' and 'Password'. The 'Email' field has a greyed-out placeholder. Below the input fields is a line of text: 'By signing in, you accept our [Terms of Use](#) and [Privacy Policy](#)'. At the bottom of the screen is a large orange button with the word 'Login' in white. A blue circle is drawn around the 'Login' button, indicating it should be tapped.

# Solo Mobile - Install / Login

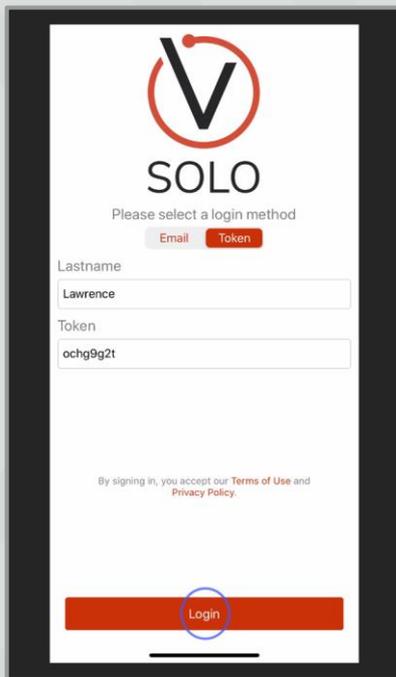
## Login via Token

To log in via the token method, ensure that the method highlighted is Token. If this is not highlighted, **tap** it.

**Tap** the *Last Name* field and enter it via the device keyboard.

**Tap** the *Token* field and enter the token that you have received via the device keyboard.

**Tap** *Login* to complete logging in to Vault Solo.



The screenshot shows the Solo Mobile login interface. At the top is the Solo logo, a stylized 'V' inside a red circle. Below the logo is the text 'SOLO' and 'Please select a login method'. There are two buttons: 'Email' and 'Token'. The 'Token' button is highlighted in red. Below the buttons are two input fields: 'Lastname' with the value 'Lawrence' and 'Token' with the value 'ochg9g2t'. At the bottom, there is a red 'Login' button with a blue circle around it. A small disclaimer at the bottom reads: 'By signing in, you accept our Terms of Use and Privacy Policy.'

# Solo Mobile - Install / Login

## 2-Factor Authentication

After logging in via either method, the 2-Factor Authentication process will now begin.

You will receive a text message containing a 6-digit code.

**Enter** this code and **tap** *Verify*.

The Solo Mobile app landing page will display. You are now logged-in to Solo Mobile and can begin using it.

