



D A M S T R A

Installing and
Logging-in

Solo Mobile
App



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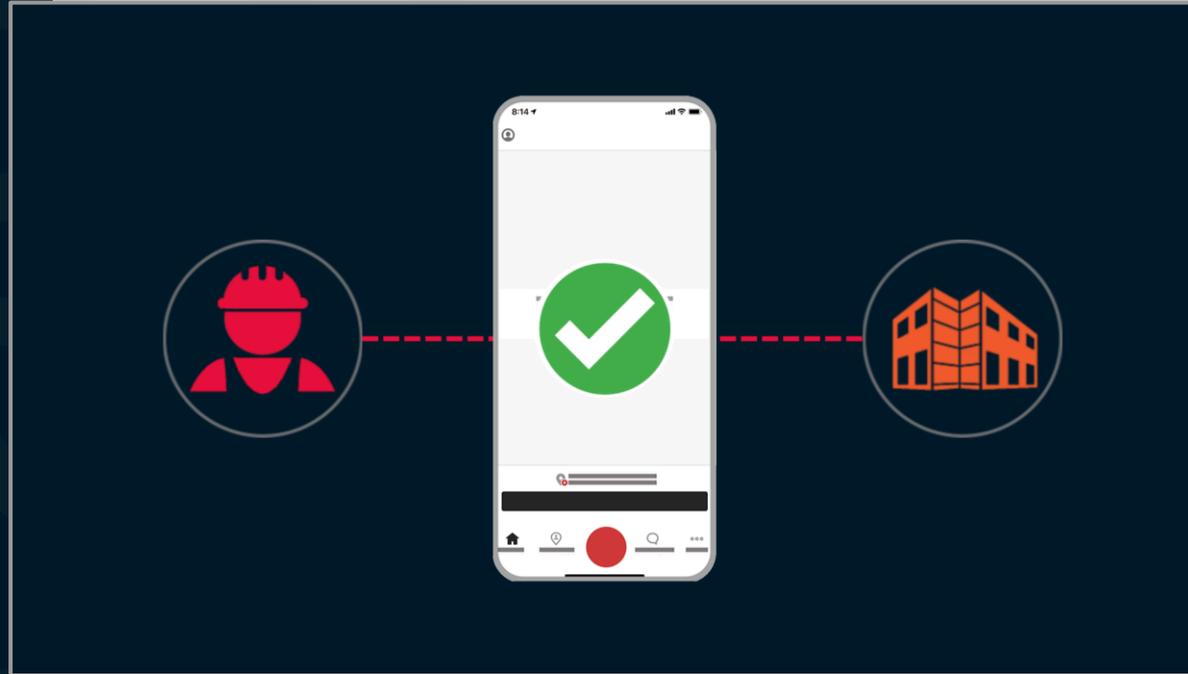
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Solo Mobile – Install / Login Introduction

The Solo Mobile App allows you and your Organisation to stay in touch as you go about your daily tasks, so that you can remain safe and accounted for.

This guide shows how to download and install the app itself, and how to log in for the first time.



Solo Mobile - Install / Login

Installing the App

Your Organisation may have already installed the Solo Mobile app on your device.

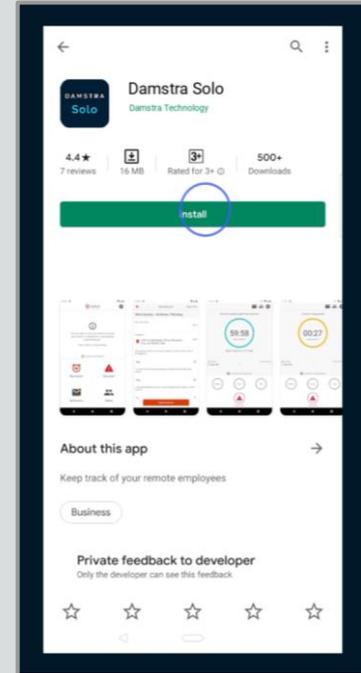
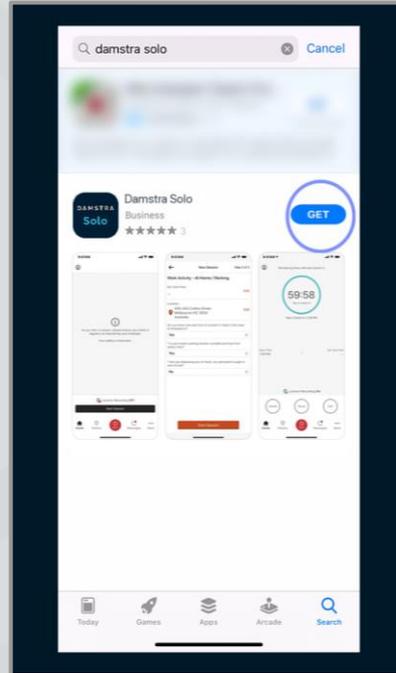
If not, Download it from the relevant store for your device.

For Apple (iOS) devices, **open** the *App Store* and **search** for '*Damstra Solo*'.

Tap *Get* and enter your Apple password. The app will install to your device.

For Android devices, **open** the *Google Play Store* and **search** for *Damstra Solo*.

Tap *Install* and the app will install to your device.

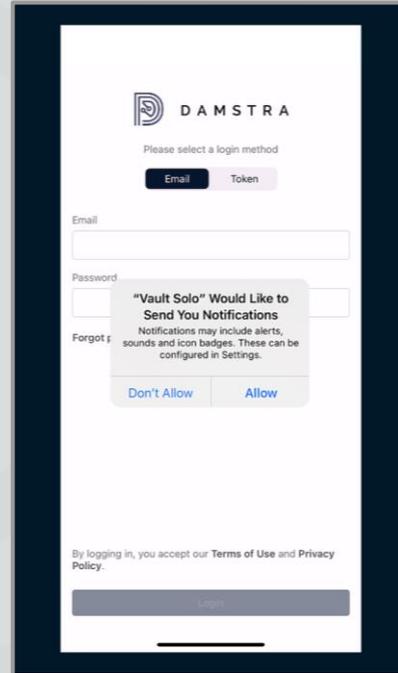


Solo Mobile - Install / Login Initial Launch

On launching the app for the first time, you'll be prompted to allow or agree to Solo's Data collection, use and sharing policy, as well as permit the app to send notifications, and access your location and physical activity information.

These prompts may differ depending on the version of iOS or Android you are running, but you should **allow** all of them in order to give Solo access to the data it needs to keep you safe and informed.

In particular, you'll need to ensure that Solo is always able to access your location.



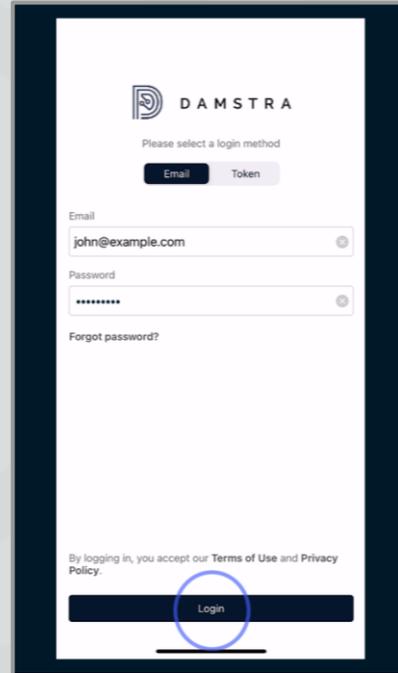
Solo Mobile - Install / Login

Login via Username

Logging in to Solo requires either a username and password or a token. Your Systems Administrator will have supplied one of these to you. If not, contact them for assistance before continuing.

To use the username and password method, ensure that the login method highlighted is *Email*. If this is not highlighted, **tap** it to select.

Enter your *email address* and *password* via the device keyboard, then **tap** *Login*.



The screenshot shows the Solo Mobile login interface. At the top is the DAMSTRA logo. Below it, the text "Please select a login method" is displayed. Two buttons are visible: "Email" (highlighted in dark blue) and "Token" (light grey). Below the buttons are two input fields: "Email" containing "john@example.com" and "Password" containing "*****". A "Forgot password?" link is positioned below the password field. At the bottom, a dark blue "Login" button is circled in blue. Above the button, the text "By logging in, you accept our Terms of Use and Privacy Policy." is visible.

Solo Mobile - Install / Login

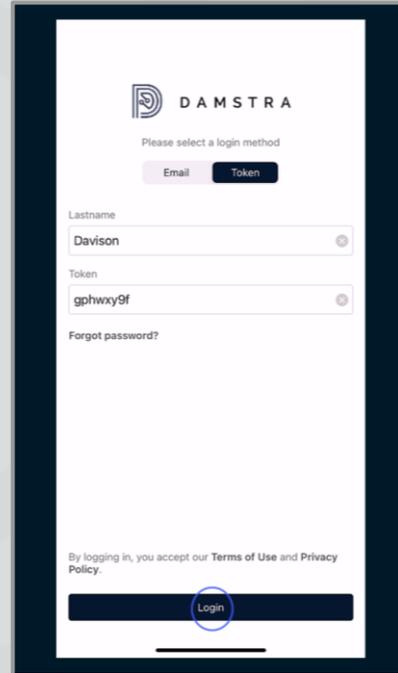
Login via Token

To log in via the token method, ensure that the method highlighted is Token. If this is not highlighted, **tap** it.

Tap the *Last Name* field and enter it via the device keyboard.

Tap the *Token* field and enter the token that you have received via the device keyboard.

Tap *Login* to complete logging in to Solo.



The screenshot shows the DAMSTRA login interface. At the top, the DAMSTRA logo is displayed. Below it, the text "Please select a login method" is shown. Two buttons are present: "Email" and "Token". The "Token" button is highlighted with a dark background, indicating it is the selected login method. Below the buttons, there are two input fields: "Lastname" with the value "Davison" and "Token" with the value "gphwxy9f". A link for "Forgot password?" is located below the input fields. At the bottom of the screen, there is a "Login" button, which is circled in blue. A small text at the bottom reads "By logging in, you accept our Terms of Use and Privacy Policy."

Solo Mobile - Install / Login

2-Factor Authentication

After logging in via either method, the 2-Factor Authentication process will now begin.

You will receive a text message containing a 6-digit code.

Enter this code and **tap** *Verify*.

The Solo Mobile app landing page will display. You are now logged-in to Solo Mobile and can begin using it.

